





How to Create Corporate Dashboard at Revolution Technology BD

Member of:

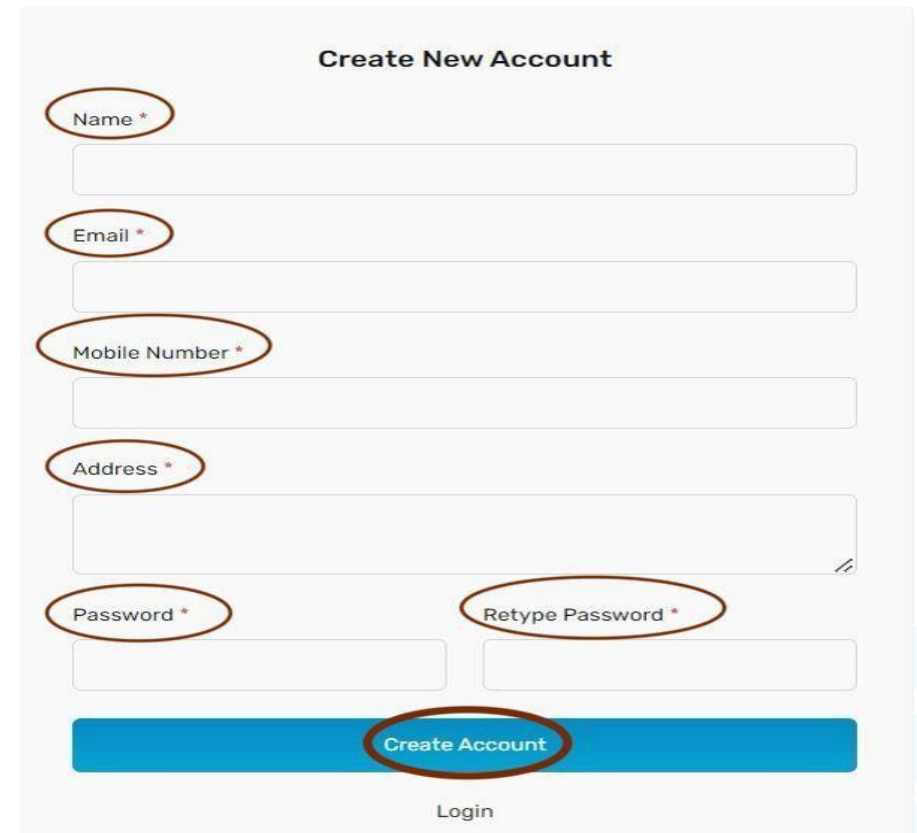



Corporate Headquarter:
54, Motijheel Commercial Area,
Elite House, 3rd Floor, Dhaka-1000, Bangladesh

 +8801404078081
 info@revolutiontech.com.bd
 www.revolutiontech.com.bd

First Step: Creating New Account

- Name** → Input your company name
- Email** → Input your official email (same email used at our company invoice)
- Mobile Number** → Input your mobile number
- Address** → Input your company address
- Password** → Input a strong password
- Retype Password** → Retype password carefully & click "Create Account"



Create New Account

Name *

Email *

Mobile Number *

Address *

Password *

Retype Password *

Create Account

Login


Second Step: Verifying your Account

After clicking on Create Account, an OTP will be sent to your mobile number



Please input your OTP carefully in the OTP section & click "Submit"

Verify Your Account

Congratulations!!! OTP is sent to your phone. Please Check 

Mobile Number

01... (your number)

OTP

Submit

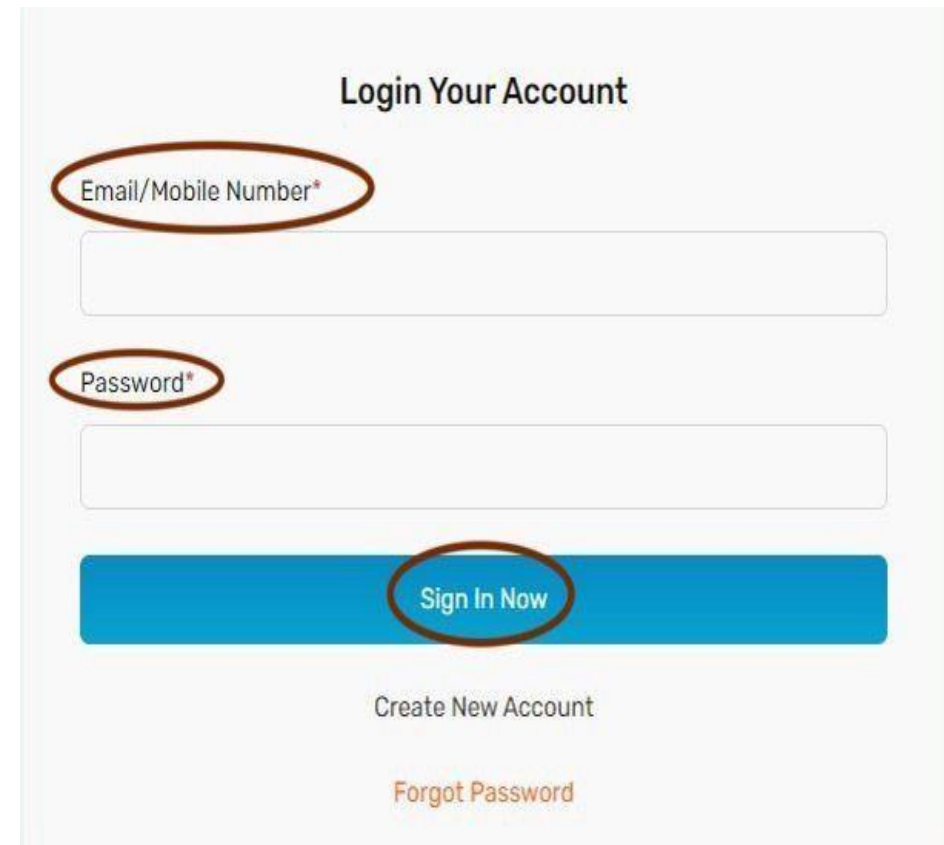
Create New Account

Third Step: Login Your Account

After Submitting,
Please enter your registered
email/mobile number
password



Then click "Sign In Now" tab



The screenshot shows a login form titled "Login Your Account". It contains two input fields: "Email/Mobile Number*" and "Password*", both circled in brown. Below the fields is a blue button labeled "Sign In Now", also circled in brown. Underneath the button are links for "Create New Account" and "Forgot Password".

Dashboard Overview

Menu

You can see your “User ID” here

In the “Dashboard” your Billing Address will appear

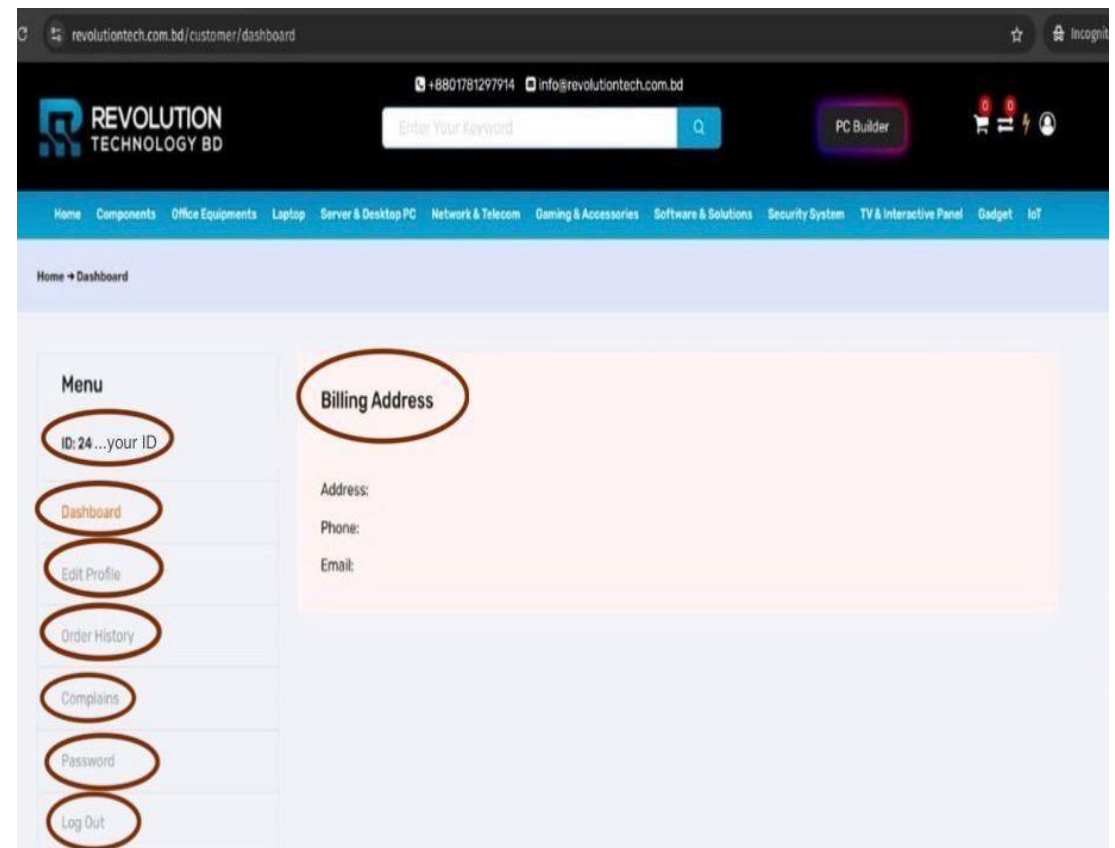
From the “Edit Profile” section, you can edit all the information of your profile

From “Order History” you can view all your purchased products

In the “Complains” section you can raise an issue

You can change your password from “Password” section

“Logout” whenever you want



How to request Service from Order History

Go to "Order History"

Here you can see all your purchase history

Click the "Service" button written on the right side of the product for which you want to request service

revolutiontech.com.bd/customer/orders

+8801781297914 info@revolutiontech.com.bd

REVOLUTION TECHNOLOGY BD

Enter Your Keyword

PC Builder

Home Components Office Equipments Laptop Server & Desktop PC Network & Telecom Gaming & Accessories Software & Solutions Security System TV & Interactive Panel Gadget IoT

Home → Dashboard

Menu

ID: 24 ...

Dashboard

Edit Profile

Order History

Complains

Password

Log Out

Order

Date	Order	Order Status	Total	Option
Corporate Orders				
*To view products and get service , click on Service button				
Date	Sales Invoice	Paid Status	Products	Service Request
29 July, 2024	RTECH/HARD/		3	Service
29 July, 2024	RTECH/HARD/		2	Service
04 July, 2024	RTECH/HARD/		1	Service
09 June, 2024	RTECH/HARD/		2	Service
26 May, 2024	RTECH/HARD/		3	Service
26 May, 2024	RTECH/HARD/		3	Service

How to request Service from Order History

After clicking the “Service” button you will see this interface

Write a brief message in the “Message” box regarding your product service & click “Send” button

The screenshot displays the customer service request interface. The URL is www.revolutiontech.com.bd/customer/service-request/RTECH-HARD-000065-2024. The page features a navigation menu on the left with options: Dashboard, Edit Profile, Order History, Complains, Password, and Log Out. The main content area is divided into two sections: 'Orders' and 'Service Request'. The 'Orders' section contains a table with the following data:

Name	Serial	Quantity
HP ProBook 440 G10 Core i7 1335U UP to 5.0GHz 13th Gen, 8GB DDR4 RAM, 512GB PCIe SSD, 14" FHD Display, Fingerprint, Backlit, WiFi, FreeDOS, Silver(Battery & Adapter 1 Year Warranty)	£	1
HP ProBook 440 G10, Intel Core i5 13th Gen 1335U, 8GB DDR4 RAM, 512 GB SSD, 14" FHD Display, Intel Iris Xe Graphics, Camera, Wifi, Bluetooth, Free DOS, Silver	£	1
Samsung 8GB DDR4 3200MHz Laptop Ram		1

The 'Service Request' section includes a 'Subject' field with the text 'Service Request for RTECH/HARD/' and a 'Message' field with the placeholder text 'Write your full message'. A blue 'Send' button is located at the bottom of the form and is circled in red.

How to Add Members in a Corporate Dashboard

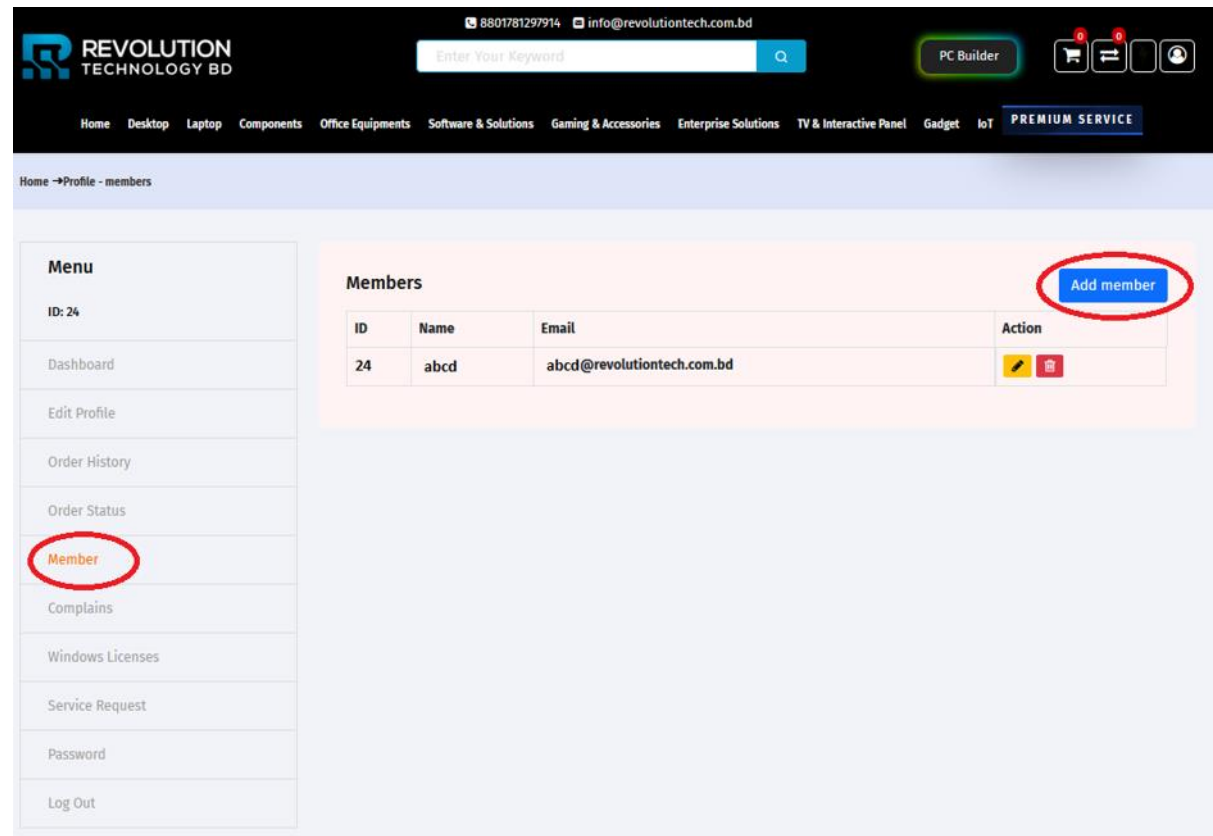
Clicking the “member” then “Add member” button corporate admin can add members to his/her corporate dashboard



The screenshot shows the corporate dashboard interface. At the top, there is a navigation bar with the Revolution Technology BD logo, a search bar, and contact information (8801781297914, info@revolutiontech.com.bd). Below the navigation bar is a menu with categories like Home, Desktop, Laptop, Components, Office Equipments, Software & Solutions, Gaming & Accessories, Enterprise Solutions, TV & Interactive Panel, Gadget, IoT, and PREMIUM SERVICE. The main content area is titled 'Home -> Profile - members'. On the left, there is a 'Menu' sidebar with items: Revolution Tech Demo ID: 2407000070, Dashboard, Edit Profile, Order History, Order Status, Member (circled in red), Complains, Windows Licenses, Service Request, Password, and Log Out. On the right, there is a 'Members' section with a table header: ID, Name, Email, Action. An 'Add member' button is circled in red in the top right corner of the Members section.

How to Add Members in a Corporate Dashboard

You have to provide the member's email address and designation. You can add any amount of members to your dashboard



8801781297914 info@revolutiontech.com.bd

Enter Your Keyword

PC Builder

Home Desktop Laptop Components Office Equipments Software & Solutions Gaming & Accessories Enterprise Solutions TV & Interactive Panel Gadget IoT PREMIUM SERVICE



Home → Profile - members

Menu

ID: 24

- Dashboard
- Edit Profile
- Order History
- Order Status
- Member**
- Complains
- Windows Licenses
- Service Request
- Password
- Log Out

Members

ID	Name	Email	Action
24	abcd	abcd@revolutiontech.com.bd	 



[Add member](#)

How can Corporate Admin give permissions to added members

By clicking the “edit” button Corporate admin can select what permissions to give to the members

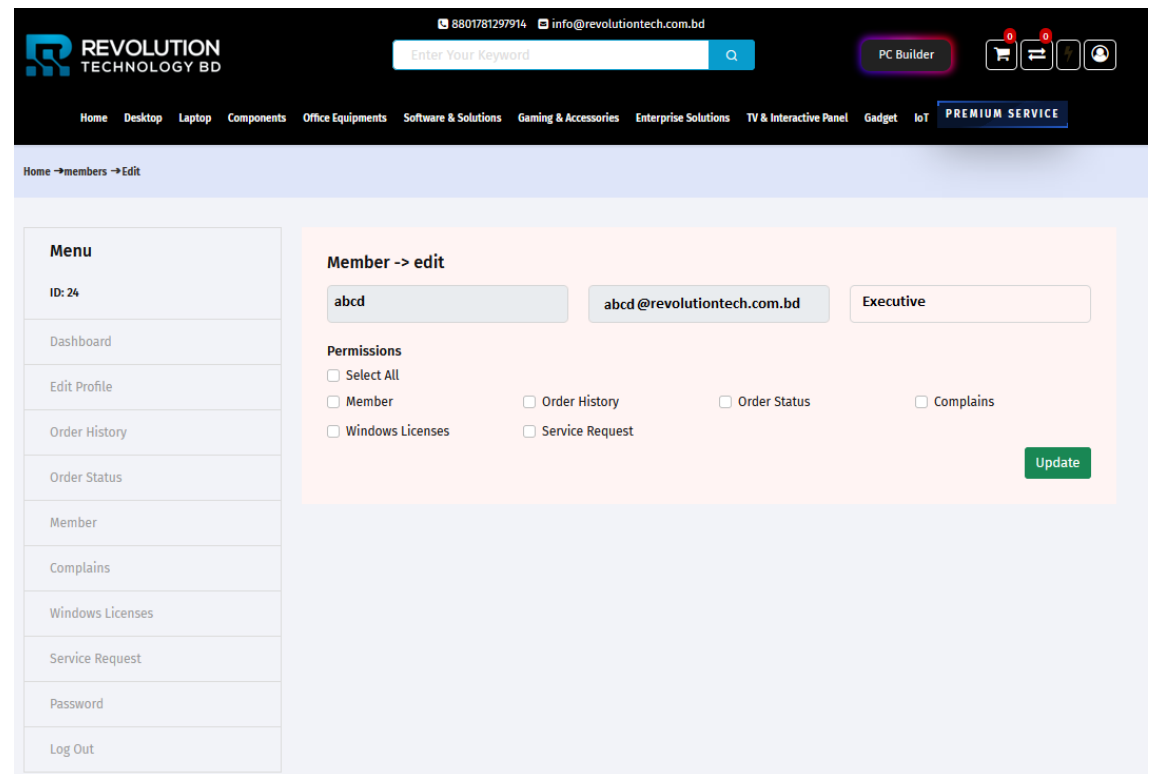


The screenshot shows the admin dashboard for Revolution Technology BD. The top navigation bar includes the company logo, contact information (8801781297914, info@revolutiontech.com.bd), a search bar, and utility icons for PC Builder, cart, and user profile. The main menu lists various product categories like Desktop, Laptop, Components, etc. The current page is 'Profile - members'. On the left is a 'Menu' sidebar with options like Dashboard, Edit Profile, Order History, Order Status, Member (highlighted in orange), Complains, Windows Licenses, Service Request, Password, and Log Out. The main content area is titled 'Members' and contains a table with one member listed. The 'Action' column for this member has an 'edit' icon (a pencil) circled in red, and a delete icon (a trash can). An 'Add member' button is located at the top right of the table.

ID	Name	Email	Action
12	abcde	abcde@revolutiontech.com.bd	 

What Permissions can Corporate Admin give to added members

These are the permissions Corporate admin can give to the members. Member Can access all these features in the corporate dashboard



The screenshot shows the 'Edit Member' interface in the Revolution Technology BD system. The breadcrumb trail is 'Home -> members -> Edit'. The page is divided into a left sidebar menu and a main content area.

Menu (Left Sidebar):

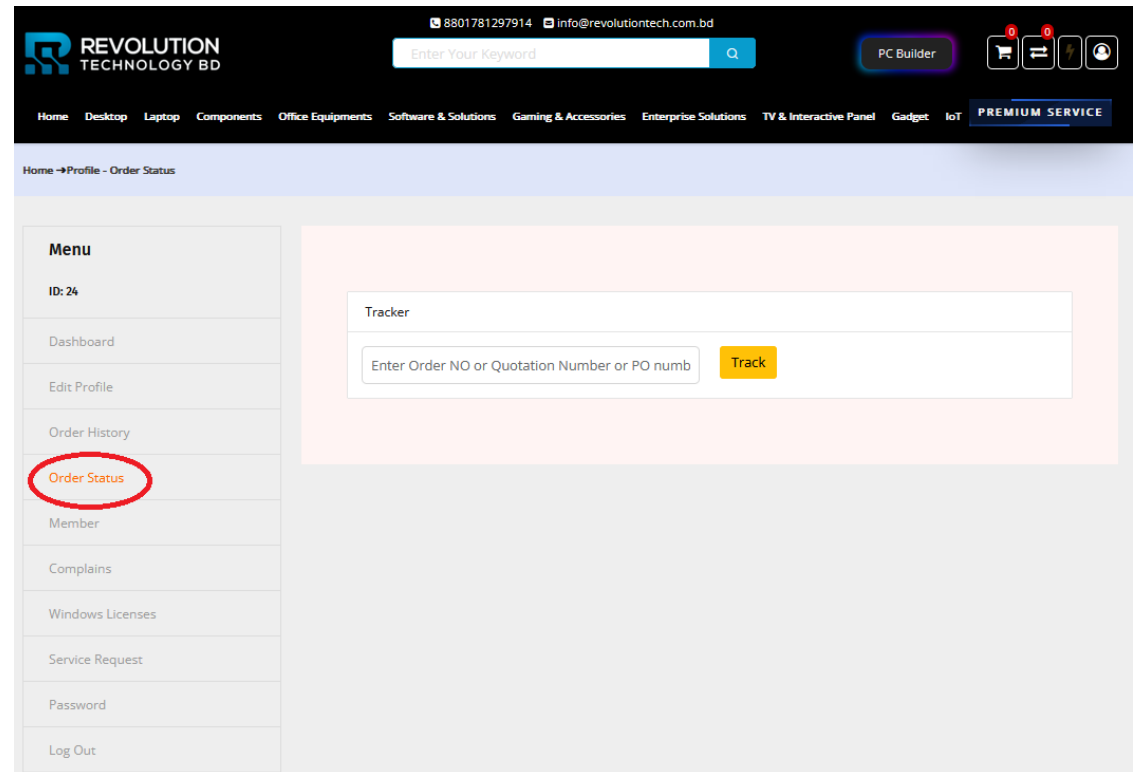
- ID: 24
- Dashboard
- Edit Profile
- Order History
- Order Status
- Member
- Complains
- Windows Licenses
- Service Request
- Password
- Log Out

Member -> edit (Main Content Area):

- Member Name: abcd
- Email: abcd@revolutiontech.com.bd
- Role: Executive
- Permissions:**
 - Select All
 - Member
 - Windows Licenses
 - Order History
 - Service Request
 - Order Status
 - Complains
- Update** button

Order Status

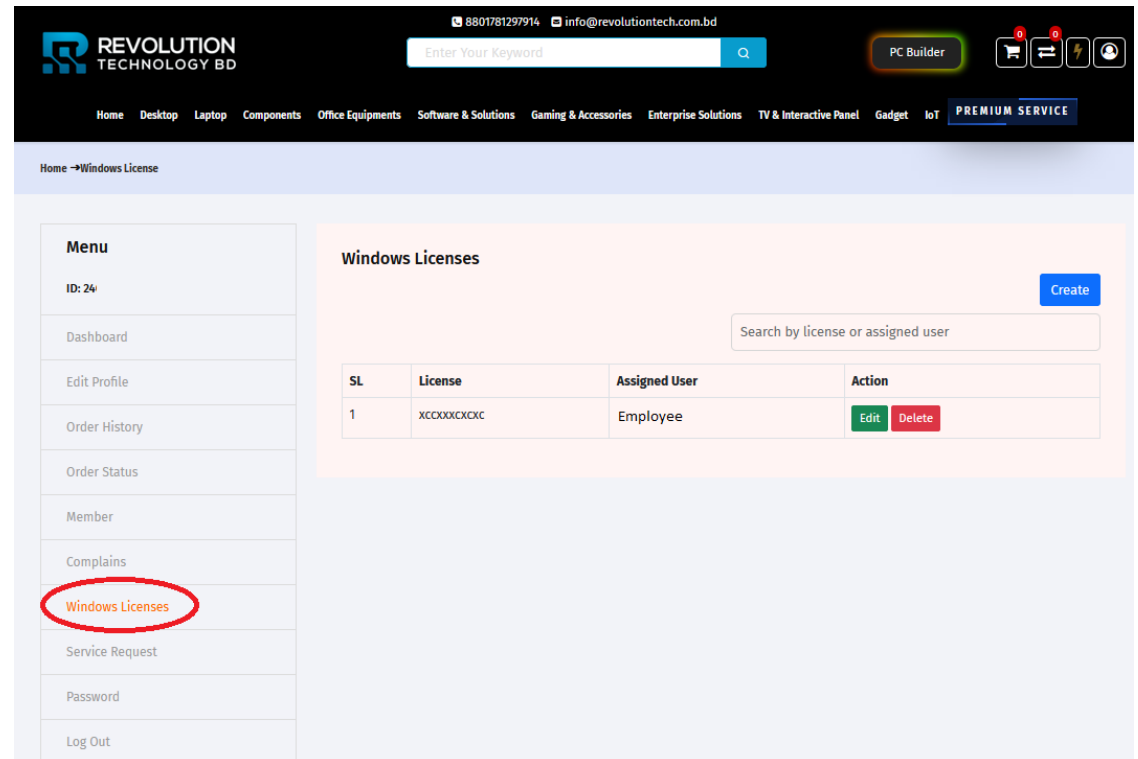
Members can see their product order status and their details after giving the PO number, order no and quotation no



The screenshot displays the website's navigation bar with the logo, contact information (8801781297914, info@revolutiontech.com.bd), a search bar, and a 'PC Builder' button. The main menu includes categories like Desktop, Laptop, Components, Office Equipments, Software & Solutions, Gaming & Accessories, Enterprise Solutions, TV & Interactive Panel, Gadget, IoT, and a 'PREMIUM SERVICE' badge. The breadcrumb trail shows 'Home -> Profile - Order Status'. On the left, a 'Menu' sidebar lists options: ID: 24, Dashboard, Edit Profile, Order History, **Order Status** (circled in red), Member, Complains, Windows Licenses, Service Request, Password, and Log Out. The main content area has a 'Tracker' section with a text input field labeled 'Enter Order NO or Quotation Number or PO numb' and a yellow 'Track' button.

Windows Licenses

Members can see their acquired windows license, it's details in this section. Members can edit, delete it.



The screenshot shows a user interface for managing Windows licenses. At the top, there is a navigation bar with the company logo, contact information (880781297914, info@revolutiontech.com.bd), a search bar, and utility icons for PC Builder, cart, and user profile. Below the navigation bar is a menu with various options: Home, Desktop, Laptop, Components, Office Equipments, Software & Solutions, Gaming & Accessories, Enterprise Solutions, TV & Interactive Panel, Gadget, IoT, and a PREMIUM SERVICE button. The main content area is titled 'Windows Licenses' and features a 'Create' button and a search bar labeled 'Search by license or assigned user'. A table displays the following data:

SL	License	Assigned User	Action
1	xxxxxxcxcc	Employee	Edit Delete

The 'Windows Licenses' menu item in the left sidebar is circled in red.

Service Requests

Members can see their requests, status for servicing they have applied through the corporate dashboard.

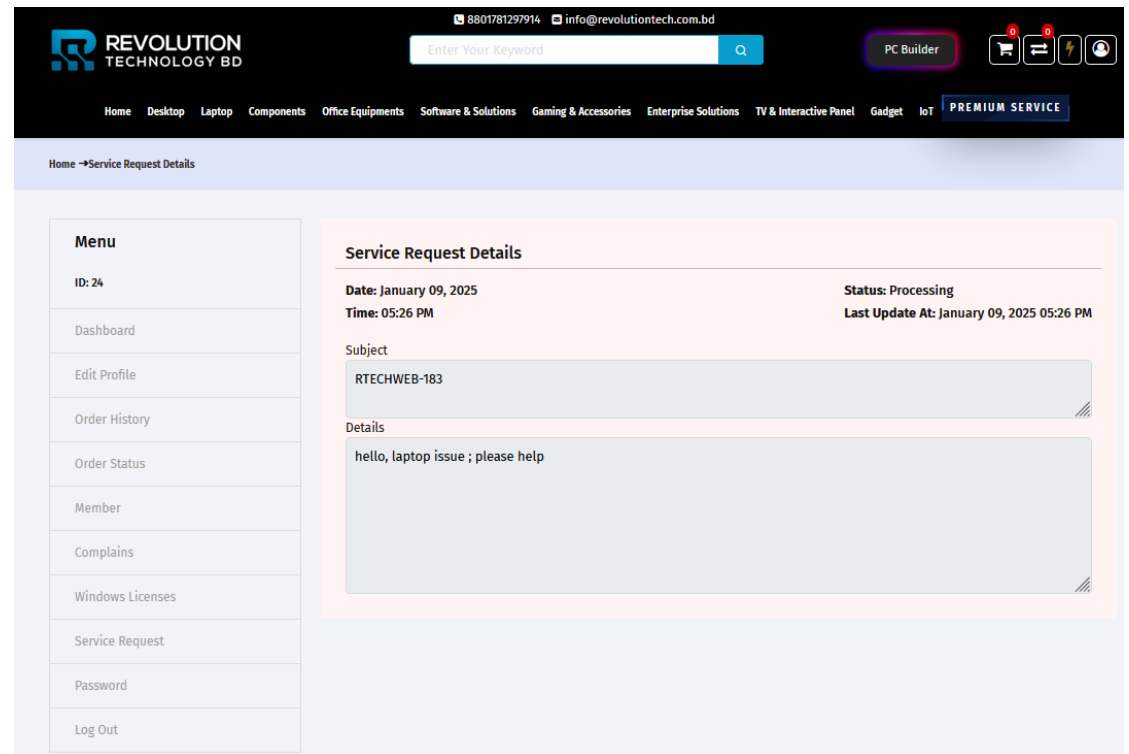


The screenshot shows the corporate dashboard interface. At the top, there is a navigation bar with the company logo, contact information (8801781297914, info@revolutiontech.com.bd), a search bar, and utility icons like 'PC Builder', a shopping cart, and user profile. Below the navigation bar is a breadcrumb trail: Home → Complains. On the left, a 'Menu' sidebar lists various options: ID: 24, Dashboard, Edit Profile, Order History, Order Status, Member, Complains, Windows Licenses, **Service Request** (circled in red), Password, and Log Out. The main content area is titled 'Service Request History' and contains a table with the following data:

Date	Subject	Status	Option
09 January, 2025	RTECHWEB-183	Processing	Details
09 January, 2025	RTECHWEB-181	Processing	Details
17 December, 2024	RTECH-HARD-000085-2024	Pending	Details
08 December, 2024	RTECH-HARD-000085-2024	Pending	Details
03 December, 2024	RTECH-HARD-000085-2024	Pending	Details
27 November, 2024	RTECH-HARD-000085-2024	Pending	Details
27 November, 2024	RTECH-HARD-000085-2024	Pending	Details
26 November, 2024	RTECH-HARD-000085-2024	Processing	Details
18 November, 2024	RTECH-HARD-000085-2024	Pending	Details
13 November, 2024	RTECH-HARD-000085-2024	Completed	Details
13 November, 2024	RTECH-HARD-000085-2024	Pending	Details
12 November, 2024	RTECH-HARD-000085-2024	Processing	Details

Service Requests details

Members can see the subject details, status, date, time in the details of each service requests.



The screenshot displays the 'Service Request Details' page on the Revolution Technology BD website. The page features a dark header with the company logo, contact information (8801781297914, info@revolutiontech.com.bd), a search bar, and navigation links including 'Home', 'Desktop', 'Laptop', 'Components', 'Office Equipments', 'Software & Solutions', 'Gaming & Accessories', 'Enterprise Solutions', 'TV & Interactive Panel', 'Gadget', 'IoT', and 'PREMIUM SERVICE'. A 'PC Builder' button is also visible. The main content area shows the breadcrumb 'Home -> Service Request Details' and a sidebar menu with options like 'Dashboard', 'Edit Profile', 'Order History', 'Order Status', 'Member', 'Complains', 'Windows Licenses', 'Service Request', 'Password', and 'Log Out'. The 'Service Request Details' section includes the following information:

- ID:** 24
- Date:** January 09, 2025
- Time:** 05:26 PM
- Status:** Processing
- Last Update At:** January 09, 2025 05:26 PM
- Subject:** RTECHWEB-183
- Details:** hello, laptop issue ; please help

How to Lodge a Complaint from Complaint Box

From Dashboard go to
"Complaint" Box

Then you will see this
interference
Fill the Lodgment form & give
us details about your
complaint & click "Submit"
button

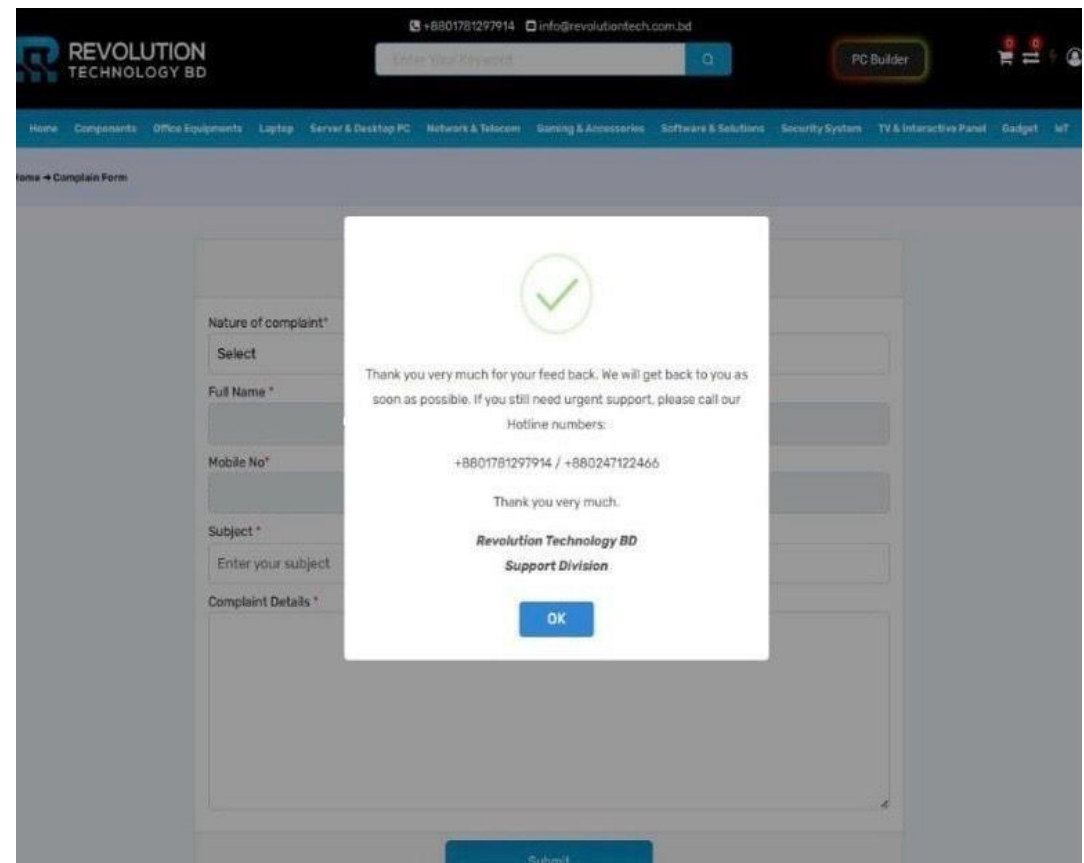
The screenshot shows a web browser window with the URL 'h.com.bd/complain-form'. The page title is 'TECHNOLOGY BD'. The navigation menu includes: Home, Components, Office Equipments, Laptop, Server & Desktop PC, Network & Telecom, Gaming & Accessories, Software & Solutions, Security System, TV & Interactive Panel, Gadget, IoT. The breadcrumb trail is 'Home > Complain Form'. The main heading is 'Complaint lodgement form'. The form fields are:

Nature of complaint*	Branch
Products Issue	Corporate Head Quarter
Full Name *	Email *
your name	your email address
Mobile No*	Customer ID *
your mobile number	24...your ID
Subject *	
I did not get the product.	
Complaint Details *	
I asked for the item but did not get any reply from you	

At the bottom right of the form is a blue 'Submit' button.

How to Lodge a Complaint from Complaint Box

Congratulations!
We have receive your complaint & will get back to you as soon as possible.



The screenshot shows the Revolution Technology BD website's complaint form. The form fields include: Nature of complaint* (Select), Full Name*, Mobile No*, Subject* (Enter your subject), and Complaint Details*. A success message overlay is displayed in the center, featuring a green checkmark icon and the text: "Thank you very much for your feed back. We will get back to you as soon as possible. If you still need urgent support, please call our Hotline numbers: +8801781297914 / +880247122466. Thank you very much. Revolution Technology BD Support Division." An "OK" button is visible at the bottom of the overlay.

Complaint Confirmation: Text Message & Email

9:25 AM

Dear Mr/Mrs [REDACTED],
We received your complaint. We will get back to you as soon as possible. Thank You.
Revolution Technology BD

And not only that, you will get your complaint summary on your registered number & email as soon as you click submit

 Revolution... AM
to me v

Revolution Technology BD

Dear Mr/Mrs [REDACTED],

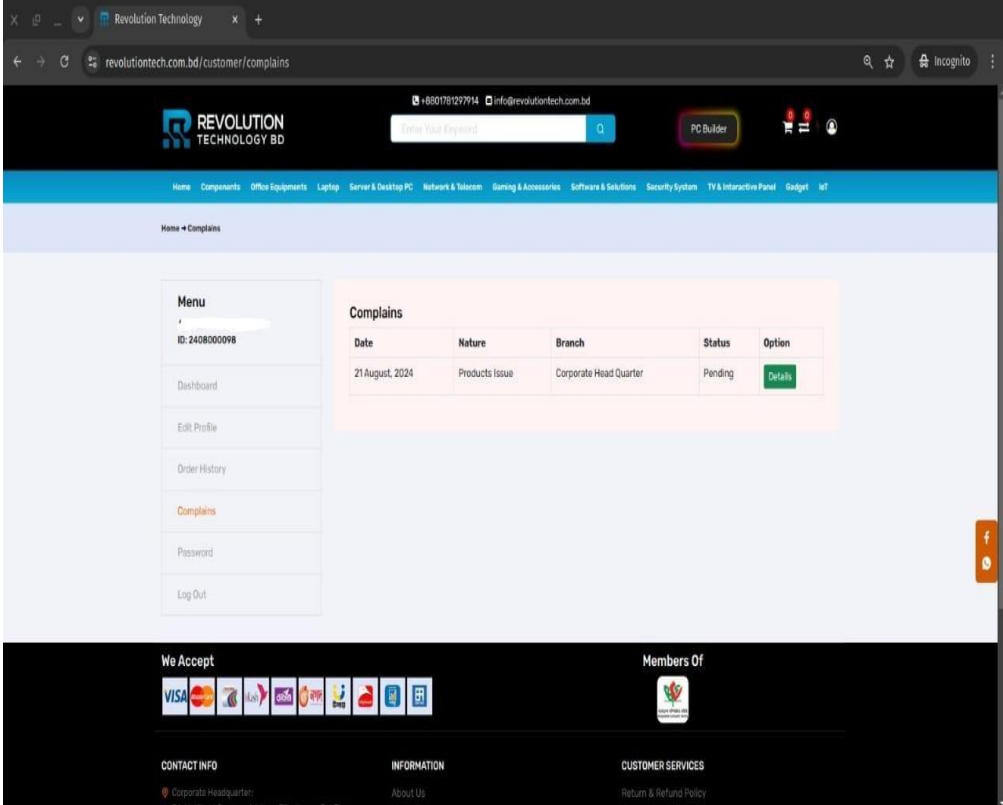
We recieved your complaint. We will get back to you as soon as possible.

If you still have urgency please call to our hotline number

Thanks,
Support Division
Revolution Technology BD

Complaint History

You can find your
“Complaint History” by
clicking on “Complaint” box
from the Dashboard



The screenshot shows a web browser displaying the customer dashboard at revolutiontech.com.bd/customer/complains. The page features a navigation menu with categories like Components, Office Equipments, Laptop, Server & Desktop PC, Network & Telecom, Gaming & Accessories, Software & Solutions, Security System, TV & Interactive Panel, and Gadget. A sidebar menu on the left includes options for Dashboard, Edit Profile, Order History, Complaints (highlighted in orange), Password, and Log Out. The main content area displays a table of complaints with the following data:

Date	Nature	Branch	Status	Option
21 August, 2024	Products Issue	Corporate Head Quarter	Pending	Details

The footer of the page includes sections for 'We Accept' (listing logos for VISA, Mastercard, and others), 'Members Of' (with a logo), 'CONTACT INFO', 'INFORMATION', and 'CUSTOMER SERVICES'.

Thank you!

Email : info@revolutiontech.com.bd

Mobile : +8801404078081

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